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**From:** Attorney General Ellen F. Rosenblum <attorneygeneral@doj.state.or.us>  
**Sent:** Wednesday, May 29, 2013 10:02 AM  
**To:**  
**Subject:** Hang Up On Medical Alert Imposters!

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Oregon Department of Justice  
FINANCIAL FRAUD/CONSUMER PROTECTION SECTION

# SCAM ALERT

## Hang Up On Medical Alert Imposters!

The Oregon Department of Justice has recently learned older Oregonians are receiving pre-recorded messages from medical alert imposters claiming to be from Life Alert, a personal emergency response and home medical alert system company.

The recordings sound like a real person claiming that either "someone has purchased a Life Alert system for you," or that "you qualify for a free Life Alert." Others may say they are calling from a shipping department to confirm a free order or to send you new Life Alert equipment.



Attorney General  
Ellen Rosenblum

Life Alert has confirmed the calls are not made by the company.  
(See Life Alert's Fraud Alert online at <http://www.lifealert.com/fraudalert.aspx>.)

Attorney General Ellen Rosenblum urges Oregonians to simply hang up the phone if they receive a recorded call saying they are with Life Alert or the "I've fallen and can't get up" people. "DO NOT press a button to talk to sales person, and never give personal information or credit card numbers over the phone unless you have initiated the contact or you are sure you know who you are dealing with," says Attorney General Rosenblum.

If you think you have fallen victim to these medical alert imposters, contact the Oregon Department of Justice online at [www.oregonconsumer.gov](http://www.oregonconsumer.gov) or call 1-877-877-9392.



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