

From: Attorney General John Kroger <attorneygeneral@doj.state.or.us>
Sent: Monday, August 29, 2011 2:02 PM
To:
Subject: Scam Alert: Wells Fargo Phishing Scam



Consumer Protection Hotline: 1-877-877-9392
Online: www.oregonattorneygeneral.gov

Look up consumer complaints about businesses online:
www.oregonattorneygeneral.gov/beinformed

ATTORNEY GENERAL'S
SCAM ALERT

A Consumer Protection Alert from Oregon Attorney General John Kroger

Dear ,

Thank you for signing up to receive news and updates from the Oregon Department of Justice. The following is a scam alert from the [Oregon Scam Alert Network](#). Please feel free to forward this email and encourage your family members, friends and colleagues to join the network too. Together we can fight fraud and help protect Oregonians from falling prey to predatory schemes.

WELLS FARGO PHISHING SCAM

The Oregon Department of Justice Consumer Hotline has received a surge of complaints

about telephone calls claiming to be from Wells Fargo Bank. The caller is telling consumers that their debit cards are locked and that they should provide their debit card number to bank security. **This is a phishing scam.**

Oregon Attorney General John Kroger reminds Oregonians that legitimate financial institutions will never ask you for debit card, bank account or social security numbers, or for sensitive information, like your username or password, over the phone or by email.

- Never respond to phone calls or emails soliciting personal information. If you suspect it might be legitimate, pick-up the phone and call the company to confirm.
- Do not click on any links embedded in phishing emails. They may contain viruses or malware designed to steal your personal information.
- Make sure your computer has up to date anti-virus software.

The Attorney General's Consumer Hotline received nine complaints since late last week from the Portland area and the Willamette Valley about this scam. This is a significant number of calls for such a short period of time.

Anyone who believes they have been approached by a scammer should contact the Oregon Department of Justice at 1-877-877-9392 or www.oregonattorneygeneral.gov

Quick Links

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[Sign Up for the Scam Alert Network](#)

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