

OREGON DEPARTMENT OF JUSTICE

Top 10 Consumer Complaints 2012

#1	Telemarketing Calls	1,828
#2	Collection Agencies	1,032
#3	Home Ownership Issues	939
	Real Estate Credit	658
	Loan Servicers	110
	Loan Modifiers	53
	Mortgage Brokers	32
#4	Telecommunications	843
	Cellular	242
	Satellite TV	175
	Internet Service Provider	113
	Cable TV	73
	Long Distance	69
	Local Phone Service	40
	Bundled Services	21
#5	Motor Vehicle Sales	652
	New Car Dealers	198
	Selling new cars	98
	Selling used cars	98
	Used Car Dealers	402
	RV, Trailer, Campers	33
	Motorcycles	10

#6 Financial Services	585
Credit Cards	140
Commercial Banking	119
Investment Activities	114
Sales Financing	59
Credit Bureaus	58
Payday / Title Loans	58
Debt Reduction Services	54
Consumer Lending	34
#7 Int'l Money Transfer Schemes	515
#8 Health Related	375
Physicians	72
Hospitals	54
Medical Products	33
Food Supplements	32
Dentists	25
Pharmacies / Drug Stores	17
Medical Discount Cards	10
#9 Magazine Sales Agents	222
#10 Timeshare Resellers	201