

The Oregon Child Support Program

Notice of Grievance Procedure

Everyone who receives services from the Oregon Child Support Program has a right to fair, professional and accurate services.

If you believe you have not received fair or professional service, or you believe the child support office made an error in your case, please discuss the matter with an office staff member or supervisor.

If you cannot resolve the problem by talking to a staff member or supervisor, you may file a grievance with the administration of the Child Support Program.

To fill out the grievance form, click on one of the language formats provided:

Child Support Grievance Form (CSF 01 8643)

<http://www.oregonchildsupport.gov/forms/docs/csf018643.pdf>

http://www.oregonchildsupport.gov/forms/docs/csf018643_spanish.pdf

After you return the completed form to the Child Support Program, your grievance will be investigated and you will be contacted.