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To:
Subject: Hackers Targeting Starbucks Mobile Users



Oregon Department of Justice
FINANCIAL FRAUD/CONSUMER PROTECTION SECTION

SCAM ALERT

Hackers Targeting Starbucks Mobile Users

Do you use a Starbucks application ("app") to pay for your coffee, pastries, or daily newspaper? If you do, you may be allowing criminals to siphon money from your bank account. The Oregon Department of Justice has learned scammers are changing the account passwords of some Starbucks customers and repeatedly transferring balances to themselves using an auto reload function available on the app. The number of transfers and the amount of money scammers could take is theoretically unlimited, as long as the customer has the auto reload feature turned on.



Attorney General Ellen
Rosenblum

If you have the Starbucks app on your mobile device, Oregon

Attorney General Ellen Rosenblum urges you to immediately turn off the auto reload function.

"It is important to remember that allowing apps access to your personal and financial information opens you up to significant risks, like theft. If you do choose to use mobile pay services, I suggest using strong, unique passwords and making sure any auto-pay or reload functions are turned off. Protect these mobile pay accounts like you would your bank account," said Attorney General Rosenblum.

You should also remember to:

- Not share your password with others.
- Have a different password for each account.
- Write down your password and store it in a safe place away from your phone or computer.
- Change your passwords several times a year.

If you think you have lost money to this scam, contact the Oregon Department of Justice online at www.OregonConsumer.gov or call 1-877-877-9392.



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