
From: Attorney General Ellen F. Rosenblum <attorneygeneral@doj.state.or.us>
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To:
Subject: Hang Up On Credit Card Imposters!

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Oregon Department of Justice
FINANCIAL FRAUD/CONSUMER PROTECTION SECTION

SCAM ALERT

Hang Up On Credit Card Imposters!

The Oregon Department of Justice has recently learned Oregonians are receiving pre-recorded messages from imposters claiming to be from MasterCard.

The recordings claim the consumer's credit or debit card has been "locked" and they need to enter their 16-digit card number immediately to "unlock" the card.

MasterCard has stated it does not solicit personal or account information from cardholders in this or any other manner and that cardholders should not provide their account information in response.



Attorney General Ellen
Rosenblum

Attorney General Ellen Rosenblum urges Oregonians to simply hang up the phone if they receive a recorded call seeking cardholder account information, such as account number or PIN. "DO NOT press a button to talk to a sales person, and never give personal information or credit card numbers over the phone unless you have initiated the contact or you are sure you know who you are dealing with," says Attorney General Rosenblum.

If you think you have fallen victim to these imposters, contact the Oregon Department of Justice online at www.oregonconsumer.gov or call 1-877-877-9392.

In general, consumers who have any concerns about the security of their payment card accounts should contact the bank that issued the card.



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