STATE OF OREGON Marion County Circuit Courts

JUN 08 2011

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2 3 IN THE CIRCUIT COURT OF THE STATE OF OREGON 4 5 FOR THE COUNTY OF MARION 6 IN THE MATTER OF: 7 Case No. 1/C 1 6840 8 UNITED TELECOM, INC., ASSURANCE OF VOLUNTARY 9 Respondent. COMPLIANCE 10 1. 11 This agreement is between UNITED TELECOM, INC. [hereinafter "respondent"], and 12 the Oregon Department of Justice [hereinafter "DOJ"] acting pursuant to Oregon Revised 13 STATUTES [ORS] 646.632(2) [DOJ and respondent are hereinafter referred to collectively as "the 14 15 parties"]. **PROCEDURE** 16 2. 17 This Assurance of Voluntary Compliance [hereinafter "AVC"] is a settlement of a 18 disputed matter. It shall not be considered an admission of a violation of law on the part of 19 respondent for any purpose. Respondent and DOJ agree that no provision of this AVC shall 20 operate as a penalty, forfeiture, or punishment under the Constitution of the United States, under 21 the Constitution of the State of Oregon, or under any other provision of law. 22 3. 23 Respondent understands this AVC applies to all officers, directors, agents, employees, 24 representatives, subsidiaries, successors and assigns, jointly and severally, or while acting 25 26 111

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1	through any corporation or other business entity or entities, whose acts, practices or policies are
2	directed, formulated or controlled, in whole or in part, by respondent.
3	4.
4	Respondent understands that following acceptance of this AVC by DOJ, DOJ may
5	communicate directly with respondent for the purpose of executing and enforcing the terms of
6	this agreement, resolving future complaints, and conducting undercover investigations of
7	respondent as allowed by law. Provided, however, that at any time respondent may direct DOJ
8	to communicate with respondent through legal counsel. Further, neither this Paragraph 4
9	herein, nor any other language in this AVC, is intended by respondent in any manner to be a
10	waiver of respondent's right to seek the advice and assistance of legal counsel at any time, nor
11	should any such waiver be inferred.
12	5.
13	Respondent understands that, after execution of this AVC by respondent, if this AVC is
14	accepted by DOJ it will be submitted to the Circuit Court of the State of Oregon for the County
15	of Marion for approval, and, if approved, will be filed with the court pursuant to ORS
16	646.632(2).
17	6.
18	Respondent and respondent's counsel hereby waive any further notice of submission to
19	and filing with the court of this AVC. Respondent agrees to accept service of a conformed or
20	court certified copy sent by prepaid first class mail to the address of record for respondent's
21	counsel.
22	7.
23	If monies which are ordered to be paid in this AVC, including, but not limited to any
24	suspended amounts, are not paid timely by respondent, DOJ may convert the monetary amounts
25	of the AVC to a General Judgment, Money Award pursuant to ORS 646.632(2), after thirty [30]
26	days from the date of failure to make the payment, without notice to respondent or respondent's

1	counsel. Respondent hereby agrees to accept a copy of the General Judgment, Money Award
2	by prepaid first class mail sent to the address of record for respondent's counsel.
3	8.
4	Respondent understands that, in addition to any other sanctions which may be imposed
5	under this AVC or under Oregon law, willful violation of any of the terms of this AVC may
6	result in contempt of court proceedings, civil penalties of up to \$25,000.00 [twenty-five
7	thousand dollars] for each violation, and such further relief as the court may deem appropriate.
8	(See, ORS 646.632(4), ORS 646.642(1) and ORS 646.642(2).)
9	9.
10	Respondent and DOJ acknowledge that no other promises, representations or
11	agreements of any nature have been made or entered into between the parties. Respondent and
12	DOJ further acknowledge that this AVC constitutes a single and entire agreement that is not
13	severable or divisible, except that if any provision herein is found to be legally insufficient or
14	unenforceable, the remaining provisions shall continue in full force and effect. Respondent
15	understands that nothing in this AVC affects and/or discharges any private cause of action.
16	Respondent and DOJ acknowledge that execution of this AVC constitutes a complete resolution
17	and release of all claims DOJ could have brought against respondent pursuant to the Oregon
18	Unlawful Trade Practices Act, based on events, conduct or transactions occurring prior to the
19	filing date of this AVC. However, nothing in this paragraph shall be construed as a release
20	and/or waiver of any claims, causes of action, damages, fines, costs, or penalties pursuant to the
21	Oregon Unlawful Trade Practices Act, based on events, conduct or transactions occurring
22	subsequent to the filing date of this AVC, nor shall this paragraph be construed as a release
23	and/or waiver of any claims, causes of action, damages, fines, costs, or penalties available
24	independently of the Oregon Unlawful Trade Practices Act, regarding events, conduct, or
25	transactions occurring at any time, including, but not limited to claims, causes of action,
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1	damages, fines, costs or penalties pursuant to any administrative or regulatory law or rule,
2	criminal law, antitrust law, environmental law, taxation law, employment and labor law,
3	securities law, or any federal law or regulation.
4	REMEDIES
5	10.
6	Respondent shall obey Oregon's Unlawful Trade Practices Act, ORS 646.605 to ORS
7	646.656, and all applicable associated Oregon Administrative Rules.
8	11.
9	Respondent shall not represent, directly or by any implication or omission, that DOJ or
10	the State of Oregon acquiesces or approves of respondent's past business practices, current
11	efforts to reform respondent's practices, or any future practices which respondent may adopt or
12	consider adopting. DOJ's decision to settle this matter or to otherwise unilaterally limit current
13	or future enforcement action does not constitute approval or imply authorization for any past,
14	present, or future business practice of respondent. Similarly, respondent's decision to settle this
15	matter does not constitute an admission or any other form of acknowledgment that respondent
16	engaged in any unlawful business practices or otherwise violated any Oregon law or
17	administrative rule.
18	12.
19	Respondent shall pay the sum of \$12,000.00 [twelve thousand dollars] to DOJ for
20	deposit to the account established pursuant to ORS 180.095. Respondent shall pay \$3,250.00
21	[three thousand two hundred and fifty dollars] of said \$12,000.00 [twelve thousand dollar] sum
22	to DOJ immediately upon respondent's execution and submission of this AVC. DOJ agrees to
23	suspend the remaining payment of \$8,750.00 [eight thousand seven hundred and fifty
24	dollars], of said \$12,000.00 [twelve thousand dollar] sum, so long as respondent fully
25	complies with all conditions of this AVC, including, but not limited to full compliance with
26	Paragraph 13 and Paragraph 14 of this AVC herein below. Should DOJ determine, after notice
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1	to and good faith consultation with respondent's legal counsel, that respondent has failed to
2	comply with any condition of this AVC, and after DOJ determines any actions taken by
3	respondent to address the noncompliance are insufficient, DOJ may convert the suspended
4	\$8,750.00 [eight thousand seven hundred and fifty dollars] to a General Judgment, Money
5	Award as set forth in Paragraph 7 of this AVC herein above, if said remaining \$8,750.00 [eight
6	thousand seven hundred and fifty dollars] is not voluntarily paid within thirty [30] days after
7	notice to counsel from DOJ that the General Judgment, Money Award will be sought.
8	13,
9	Respondent shall within ninety [90] days from the date of the filing of this AVC cease
10	operation as a provider of all telecommunication services in the State of Oregon. This will
11	include withdrawal of its Certificate of Authority pursuant to the direction of the Oregon Public
12	Utility Commission and the filing of an Application to Withdraw its authority to conduct
13	business as a foreign corporation with the Oregon Secretary of State.
14	14.
15	Effective immediately upon execution by respondent of this AVC, respondent agrees to
16	adhere to each of the following requirements:
17	(a) To refrain from soliciting and signing up any new Oregon customers for its
18	telecommunication services;
19	(b) To, within one-hundred and twenty [120] days of the date of filing of this AVC,
20	provide DOJ with a detailed written description of all activity related to its cessation
21	of business operations in the State of Oregon; and
22	(c) To conduct all remaining business in Oregon or with existing Oregon customers,
23	including any transfer of existing customers due to cessation of business operations
24	in the State of Oregon, in compliance with all applicable Oregon and federal law,
25	and all administrative rules or regulations.
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15. Prior to execution of this AVC, respondent provided full credit of all non-usage charges to appropriate Oregon customers that previously complained to DOJ or to the Oregon Public Utility Commission regarding such charges. Respondent agrees to provide similar credit of any such charges to Oregon customers if the Oregon customer has reasonably demanded credit and/or reversal of such charges, within twenty-four [24] months prior to the filing of this AVC, either through respondent directly, through DOJ or through the Oregon Public Utility Commission, if the Oregon customer has yet to receive such credit previously from respondent. ///

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i	ACCEPTANCE OF DOJ
2	ACCEPTED this 18th day of May, 2011.
3	JOHN R. KROGER
4	Attorney General
5	Andrew Shull #024541
6	Assistant Attorney General andrew.shull@doj.state.or.us
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The foregoing copy has been compared and is certified by me as a full, true and correct copy of the original on file in my office and in my custody.

In Testimony Whereof, I have hereunto set my hand and affixed the seal of the

Court on: TRIAL COURT ADMINISTRATOR

By.