

## ATTACHMENT C

### STATEMENT OF QUALIFICATIONS (SOQ)

#### Section 1: ADR Provider Contact Information & Languages

Last Name	<b>Faust</b>	First Name	<b>Steve</b>
Company Name	Cogan Owens Greene, LLC		
Business Address	812 SW Washington Street, Suite 600		
City	<b>Portland</b>	State	<b>OR</b>
Zip Code	<b>97205</b>	Phone 1	<b>503-278-3456</b>
E-mail	<b>steve.faust@coganowens.com</b>		
Web Site	<b>www.coganowens.com</b>		
Languages Spoken	<b>English</b>	Fax #	<b>503-225-0224</b>

#### Section 2: Provider Overview

The following Section provides a brief overview of the provider's experience and qualifications

**Steve Faust, AICP, Deputy Managing Principal is a land use planner, facilitator and public involvement specialist with more than 15 years experience designing and managing processes that engage the public in land use decisions. Steve is skilled in bringing together diverse stakeholders to build consensus and develop solutions to complex issues that enjoy broad community support. A recognized leader in community-based planning, he combines his land use expertise with public involvement and facilitation skills to help communities plan for future growth and development. Steve has a diverse professional background that includes experience facilitating processes for land use, transportation, economic development, housing and natural resources. He brings a sustainability framework to his work, striving for outcomes that are environmentally sound, socially just and economically prosperous.**

**Since becoming an acknowledged Public Involvement General Practitioner in 2011, Steve has designed and implemented numerous public involvement and group facilitation efforts. Recently, he helped ODOT plan public involvement activities for the new Sunrise Expressway and facilitated a 25-member Policy Expert Group for Portland's Comprehensive Plan Update.**

**Steve has a master's degree in Urban and Regional Planning from Portland State University (PSU) and a bachelor's degree in Peace Studies from St. Johns University in Minnesota. Steve is the current chair of the Oregon Land Conservation and Development Commission's Citizen Involvement Advisory Committee, a Provider of Public Involvement Services for the Oregon Department of Justice Alternative Dispute Resolution Program, and a Senior-Level Public Policy Facilitator for Oregon Consensus. Mr. Faust is a member of the American Institute of Certified Planners (AICP) and the Oregon Chapter of the American Planning Association.**

## Section 3 Services Offered and Rate

Type of Service Key Person Desires to Offer & is Qualified to Offer (See Attachment B for Qualifications)	ADR Provider Billing Rate per hour	Support Staff Billing Rate Per Hour
<input type="checkbox"/> 1. A <u>Mediation General Practitioner</u> is an impartial third party who assists two or more parties in reaching a mutually acceptable resolution to a controversy. These Practitioners have broad mediation experience and skills and are able to adapt mediation to a wide variety of circumstances, including workplace disputes.	00.00	00.00
<input type="checkbox"/> 2. A <u>Facilitation General Practitioner</u> is an expert at helping large groups work effectively towards a desired objective. These Practitioners have sufficiently broad experience and skills so as to be able to design and facilitate a large group process to achieve variety of goals or objectives.		
<input type="checkbox"/> 3. A <u>Public Policy Facilitator</u> is an expert at helping governmental entities and diverse stakeholders reach agreement on controversial public policies or public projects, often within a complex legal, political or regulatory context. These providers are experienced at assessing, designing, convening and facilitating collaborative processes.	00.00	00.00
<input checked="" type="checkbox"/> 4. A <u>Public Involvement General Practitioner</u> is an expert at helping governmental entities engage the public on public issues or projects. These providers are able to design and implement an appropriate public involvement process from projects that seek to inform or educate the public to projects that allow for greater public involvement via consultation or collaboration.	180.00	90.00



**Section 4: Does the Provider charge travel expenses to provide services in your area?**

County or County Area	Available to work in this area without charging travel expenses.	Available to work in this area but will charge travel expenses
1 Clatsop, Columbia, Tillamook – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2 Washington, Multnomah – Counties	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3 Polk, Marion, Yamhill – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4 Lincoln, Benton, Linn – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5 Lane – County	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6 Douglas – County	<input type="checkbox"/>	<input checked="" type="checkbox"/>
7 Coos, Curry – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8 Josephine, Jackson – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
9 Hood River, Wasco, Sherman, Gilliam, Wheeler	<input type="checkbox"/>	<input checked="" type="checkbox"/>
10 Jefferson, Crook, Deschutes – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
11 Lake, Klamath – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
12 Morrow, Umatilla - Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
13 Wallowa, Union, Grant, Baker – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
14 Harney, Malheur – Counties	<input type="checkbox"/>	<input checked="" type="checkbox"/>
15 Clackamas – County	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Section 5: Standards the Provider Subscribes to and Licenses Held**

- ☐ Oregon Mediation Association Core Standards of Mediation Practice, April 23, 2005  
(<http://www.mediate.com/oma/pg61.cfm>)
- ☐ Association for Conflict Resolution, Model Standards of Conduct for Mediators, 2005 revisions.  
[http://www.imis100us2.com/acr/ACR/Resources/Model\\_Standards/ACR/Resources/Model\\_Standards.aspx?hkey=315fc2bd-2cac-422b-82bf-b3160b6a1b08](http://www.imis100us2.com/acr/ACR/Resources/Model_Standards/ACR/Resources/Model_Standards.aspx?hkey=315fc2bd-2cac-422b-82bf-b3160b6a1b08)
- ☐ Model Standards of Practice for Family and Divorce Mediation  
[http://www.imis100us2.com/acr/ACR/Resources/Model\\_Standards/ACR/Resources/Model\\_Standards.aspx?hkey=315fc2bd-2cac-422b-82bf-b3160b6a1b08](http://www.imis100us2.com/acr/ACR/Resources/Model_Standards/ACR/Resources/Model_Standards.aspx?hkey=315fc2bd-2cac-422b-82bf-b3160b6a1b08)
- ☒ International Association for Public Participation (IAP2), Code of Ethics for Public Participation Practitioners (See <http://www.iap2.org/displaycommon.cfm?an=1&subarticlenbr=8>)
- ☒ Other professional standards that the provider subscribes to: **AICP Code of Ethics and Professional Conduct**
- ☐ Oregon State Bar #
- ☒ Other professional licenses: **American Institute of Certified Planners**

Section #6: Provider's Specialized Areas of Expertise		
Area of Expertise	Sub Specialty	Areas of expertise
Business and Finance	General	<input type="checkbox"/>
	Investment and Finance	<input type="checkbox"/>
	Patents or Intellectual Property Rights	<input type="checkbox"/>
Civil Rights	Civil Rights	<input type="checkbox"/>
Consumer	All Types, Consumer-Merchant Disputes	<input type="checkbox"/>
	Assistive Technologies	<input type="checkbox"/>
	Vehicle Sales, Service or Repair	<input type="checkbox"/>
Cultural	Cross Cultural, Ethnicity, or Related Fields	<input type="checkbox"/>
Education	Education	<input type="checkbox"/>
	Special Education	<input type="checkbox"/>
Environmenta	Agricultural Exceptions (goal 2)	<input type="checkbox"/>
	Agriculture	<input checked="" type="checkbox"/>
	Air, Land and Water Quality	<input checked="" type="checkbox"/>
	Coastal	<input checked="" type="checkbox"/>
	Endangered Species or Wildlife	<input checked="" type="checkbox"/>
	Energy	<input checked="" type="checkbox"/>
	Forestry	<input checked="" type="checkbox"/>
	Hazardous Materials and Environmental	<input type="checkbox"/>
	Other Natural Resource Related	<input checked="" type="checkbox"/>
	Water Resources, Wetlands	<input checked="" type="checkbox"/>
	Governmental and Regulatory	Government-to-Government (e.g., state-tribal)
Professional Licensing		<input type="checkbox"/>
Public Utilities		<input type="checkbox"/>
Human Services	Child Dependency and Permanency Planning (Adoption)	<input type="checkbox"/>
	Disability	<input type="checkbox"/>
	Family Services, including Service Plans	<input type="checkbox"/>
	Health Care	<input type="checkbox"/>
	Senior Services	<input type="checkbox"/>
	Social Services	<input type="checkbox"/>
	Vocational Rehabilitation	<input type="checkbox"/>
	Public Assistance - AFS	<input type="checkbox"/>
International	International	<input type="checkbox"/>
Labor and Employment	Collective Bargaining and Labor	<input type="checkbox"/>
	General Employment and Human Resources	<input type="checkbox"/>
	Workers' Compensation	<input type="checkbox"/>
	Workplace Interpersonal Disputes	<input type="checkbox"/>
Torts or Insurance Claims	Torts or Insurance Claims	<input type="checkbox"/>
Transportation, Housing and Land Use	Construction Industry & Contracts, Civil Engineering	<input type="checkbox"/>
	Eminent Domain	<input type="checkbox"/>
	General Planning	<input checked="" type="checkbox"/>
	Growth Management	<input checked="" type="checkbox"/>
	Housing	<input checked="" type="checkbox"/>
	Land Use	<input checked="" type="checkbox"/>
	Railroad	<input type="checkbox"/>
Real Property	<input type="checkbox"/>	



**Section 7: Relevant Education and Training**

My studies at Portland State University included mediation/facilitation coursework and an internship focused on building intergovernmental consensus-based agreements. My ongoing professional development has come through courses provided by the Oregon Chapter of the American Planning Association, the International Association for Public Participation and Resolutions Northwest.

**Section 8: Relevant Training Conducted by the Provider****Section 9: Workplace Mediation Experience****Section 10: Litigation Settlement Related Experience****Section 11: Overall Mediation Experience****Section 12: Facilitation Experience**

Since 2004, I have been facilitating multi-party processes that encourage diverse stakeholders with varied interests to build consensus and resolve complex, emotionally charged and politically sensitive topics. I am a Senior-Level Public Policy Facilitator for Oregon Consensus. The following are a few examples of processes I have facilitated over the past five years:

- For the City of Portland Comprehensive Plan Update process, I facilitated a 25-member Neighborhood Centers Policy Expert Group. The Neighborhood Centers PEG met 16 times over one and a half years. My tasks included meeting with City staff, preparing meeting agendas and summaries, facilitating the meetings and coordinating PEG member communications.
- For Metro's Transfer System Configuration Project, I facilitated a Task Force of 11 solid waste transfer system owners and operators. The Task Force met 11 times over a 14-month period. My tasks included meeting with Metro staff and solid waste consultants, preparing meeting agendas and summaries, facilitating the meetings and coordinating Task Force member communications. I also interviewed Task Force members as part of a mid-project evaluation to assess the level of satisfaction with the project and the level of consensus around a solution.

- For the City of Oregon City, I facilitated a 19-member Community Advisory Team to guide the development of a Concept Plan for the South End area of the city. The CAT met seven times over a one year period. My tasks included preparing meeting agendas and summaries and facilitating the meetings.
  - For Tillamook County, I facilitated a Steering Committee and a Community Advisory Committee as part of the Cape Kiwanda Master Plan for Tourism-Related Facilities process. The Steering Committee was comprised of 25 representatives from local, county and state agencies and met five times over a one year period. The 16-member CAC met two times over the same period. My tasks included leading calls with County staff to coordinate the process, preparing meeting agendas and summaries, and facilitating the meetings.
- Over the past 12 years, I have served as the lead facilitator for more than 10 other projects for public agencies on topics such as transportation system plans, economic and housing studies, community visions, neighborhood plans, natural resource plans, and strategic planning/organizational development.

### Section 13: Public Policy Facilitation Experience

### Section 14: Experience as a Public Involvement Practitioner

For nearly 20 years I have worked with public agencies and nonprofit organizations to design and implement inclusive and transparent public involvement processes as a community organizer, planner and community engagement practitioner. I am the chair of Oregon's Citizen Involvement Advisory Committee, providing a forum for citizens and local governments to access resources and share experiences related to Oregon Statewide Land Use Planning Goal 1: Citizen Involvement. The following is a sample of my work related to public involvement over the past five years:

- For the City of Oregon City, Clackamas County, Metro and the State of Oregon, I helped design and implement a comprehensive public involvement effort to engage local, regional and statewide stakeholders for the Willamette Falls Legacy Project. Activities during the one-year process included developing a public involvement plan and key messages, planning three interactive community events, four intergovernmental summits and a regional celebration. I conducted a wide range of public information activities including developing content for the project website, social media messages, email lists, local newspapers, in-person conversations and online surveys and forums.
- I led a team of consultants to assist the Metropolitan Exposition Recreation Commission (MERC), an appointed commission of Metro, to conduct a public involvement effort for the First Opportunity Target Area program update. Over the course of one year, we conducted more than 40 interviews with key stakeholders, facilitated three focus groups and facilitated several conversations with MERC and Metro Council representatives.
- I assisted ODOT with a five year public involvement effort for the design and construction of the Sunrise Expressway. Activities included developing a public involvement plan, preparing public information materials (newsletters, fact sheets, FAQs, web content), preparing web content and mailings to inform the public of street closures, designing and staffing two public open houses, and



**helping design and implement the ground breaking and grand opening celebrations.**

**Over the past 12 years, I have designed and implemented dozens of community engagement processes that included the following activities: preparing Public Involvement Plans; developing content for public information materials; websites and social media; administering questionnaires; conducting interviews and focus groups; preparing media releases; and designing and facilitating public meetings.**