

# TOP TEN CONSUMER COMPLAINTS 2017



OREGON DEPARTMENT OF JUSTICE

## CONSUMER PROTECTION

FIGHTING FRAUD ■ PROTECTING OREGONIANS

<b>1</b>	<b>Imposter Scam Calls</b> .....	<b>5,378</b>
<b>2</b>	<b>Telecommunications</b> .....	<b>1,106</b>
<b>3</b>	<b>Motor Vehicle Sales</b> .....	<b>614</b>
<b>4</b>	<b>Financial Services</b> .....	<b>584</b>
<b>5</b>	<b>Fraudulent Entity</b> .....	<b>462</b>
	199 victims reported losses of \$4,093,247	
	59 uncashed counterfeit items totaling \$1,541,307	
<b>6</b>	<b>Investment Opportunities</b> .....	<b>428</b>
<b>7</b>	<b>Health Related</b> .....	<b>381</b>
<b>8</b>	<b>Auto Repair</b> .....	<b>254</b>
<b>9</b>	<b>Travel Accommodations</b> .....	<b>234</b>
<b>10</b>	<b>Home Ownership Issues</b> .....	<b>145</b>