

Crime Victim and Survivor Services Division

Mass Violence Incident (MVI) Support

CVSSD maintains a Mass Violence Incident (MVI) Response Team, staffed by experienced victim advocates and administrators. When a community experiences an incident of mass violence, CVSSD is available to provide offsite support, onsite consultation, expedited assistance with claims and trained advocates. DAVAP's may request resources based upon their needs, selecting from the categories of support listed below. CVSSD will not respond or act on any of the items listed below without a local or federal request.

Onsite Leadership Support

Within 2-3 hours, CVSSD can deploy staff members who have responded to and managed mass violence incidents (MVI's) to assist the local DAVAP director with:

- Explaining the role of advocates in MVI to local leaders
- Securing space for victim advocacy in the command post and coordinating with incident command
- Developing advocate response plan (incl. identifying victim liaisons) and addressing resource needs*
- Managing adv. responders (i.e. briefing/ debriefing, assigning/ tracking work, allocating resources)
- Coordinating with other providers (Red Cross, FEMA, FBI, mental health, etc.)*
- Providing onsite training for advocates
- Creating a communication plan (for advocates and victims/family members)
- Establishing method for victim tracking/ identification **
- Partnering with the lead Public Information Officer to both leverage and manage the media
- Integrating advocate self-care and debriefing into response and recovery planning
- Identifying locations Reunification/Family Assistance Center*
- Assisting in recording activities for subsequent after action report

*Indicates pre-planning required by DAVAP

** See attachment for examples

Expedited Crime Victim Compensation (CVC) Assistance

Within 1 hour, CVSSD will implement the expedited CVC process, to include:

- Distributing Emergency CVC application
- Posting MVI-specific CVC information online (application form, instructions, benefits, & eligibility reqts.)
- Deploying to designated location to assist victims onsite in CVC application (within 3-4 hours)
- Determining applications on the same day (< 100 victims) or as soon as possible (> 100 victims)

Trained Advocates

Within 2-3 hours, CVSSD can deploy victim advocates, specially trained on MVI, to provide direct, temporary support to victims, including:

- Accompaniment during LE interviews, death notifications, return of personal effects, etc.
- Creating incident-specific resource lists
- Coordinating ongoing individual support for victims
- Developing/distributing FAQs with resource info and crime victims' rights (incl. with media) information
- Assisting with obtaining death certificates, autopsy reports, & other documents for legal needs/benefits

Off-Site Support

Within 1 hour, CVSSD will devote staff members to help coordinate victim assistance efforts, including:

- Coordinating/organizing outside DAVAP responders (in concert with DAVAP director)
- Working within DOJ to alert the public to potential scams related to disaster
- Posting relevant information for victims on CVSSD website
- Applying for federal emergency funding [USDOJ Anti-Terrorism and Emergency Assistance Program]
- Hosting a victim services after-action meeting. No investigative information will be discussed.
- Continuing to update online toolkit with information for planning, responding and recovering to MVI's.
- Locating communication materials for victims with disabilities or with Limited English Proficiency.*

*Indicates pre-planning required by DAVAP

To request support from CVSSD MVI Response Team, please contact:

Shannon Sivell | 971-409-0977 | Shannon.l.sivell@doj.state.or.us
Helen O'Brien | 503-569-3787 | helen.obrien@doj.state.or.us

Assigned Response Lead: Diane Harvey | 971-533-3953

For more information about planning for a MVI, please visit:

[OVC Victims of Mass Violence and Terrorism Toolkit](#)

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