

TOP TEN CONSUMER COMPLAINTS

2020



OREGON DEPARTMENT OF JUSTICE

CONSUMER PROTECTION

FIGHTING FRAUD ■ PROTECTING OREGONIANS

| | | |
|----|---|------|
| 1 | Telecommunications | 1035 |
| 2 | Auto Sales & Repair | 602 |
| 3 | Imposter Scams | 534 |
| 4 | Health and Medical | 526 |
| 5 | Financial, Credit & Lending | 513 |
| 6 | Grocery, Food and Beverage Industry | 416 |
| 7 | Travel Services & Products | 331 |
| 8 | Real Estate & Property Management | 218 |
| 9 | Recreation | 183 |
| 10 | Construction Contractors | 170 |