

# CVC News

*A quarterly CVC newsletter for Child Advocacy Centers*



## **A message from CVSSD Crime Victims' Compensation Program**

Welcome to our quarterly newsletter for CACs. In these newsletters, we will share program updates and reminders. Please reach out if you have suggestions for future editions. Thank you for helping families apply for Crime Victims' Compensation (CVC). You are an important partner in helping to reduce the impact of crimes on families.

### **New CVC webpage just for CAC's**

Crime Victims' Compensation is excited to announce a [webpage specifically for CAC's](#). All CVC information for your work is kept in one place. You will find information for the CVC portal, training, and links to our materials.

## New Opportunity!

**CVC will host live Q&A sessions** quarterly for you to ask questions and clarify any information. It is important that you have completed the [Crime Victims' Compensation for Child Advocacy Centers training](#) within two years of attending these sessions.

**Our next Q&A session is Tuesday, April 5, 2022, at 9:00am.** Please visit our website for information and to [register for our next session](#).

## Questions raised at the session in January:

- *Does CVC have a list of therapists that will work with CVC?*  
No CVC is not able to provide a list of providers. The survivor can contact an advocate in their County to see if they have such a list.
- *How do I let CVC know when a victim does not want mail sent to their home?*  
When you submit an application, please add any information you want CVC to know in the "Additional Information" section. If the application has already been submitted, you can email through the portal.
- *Why should a CVC application be submitted if the victim has insurance?*  
CVC can assist with co-pays and deductibles and crime related treatment that is not covered by insurance. Even if the victim has Oregon Health Plan now they may not have it at a later date.

## Helpful CVC Information:

### *What if I'm not able to get the application signed?*

We know that sometimes, you can't get an application signed. This happens if the parent/guardian refuses services or is the possible offender, or when DHS has custody of the child.

When this happens, use the **"no signature" billing form** which is available on the [CVC Portal](#). When we receive this form, we can reimburse your center for the services you provided.

## Program Updates and Reminders:

- We need a report from the medical assessment and/or forensic interview, or a [Disclosure/Non-Disclosure Form](#) to process all applications.
- A CVC requirement is that the crime must have occurred in Oregon.
- If the applicant does not sign the application electronically, they will need to sign a printed copy of the [Information Release \(Spanish version\)](#). Once we have received the application and created a claim number, you will need to upload the release to the portal.
- You must tell us if your center has applicants sign their application electronically. Once we have that information, we will stop requesting signature pages from your center.
- We typically approve or deny applications within 60 to 90 days. We notify the victim in writing once a decision has been made.
- **The CVC for CACs brochure has been updated.** Thank you to everyone who gave us great feedback. Your Center will be receiving the updated brochures soon.
- Parents/caregivers of a child who has experienced physical or sexual abuse may qualify for CVC's family counseling benefit. Counseling must focus on the child's abuse and educating the parents/caregiver about trauma, symptoms children may experience, and tools they can use to help their child heal. Parents/caregivers should contact us for more information about this benefit.

### CVC Contact Information:

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