

CVC News

A quarterly CVC newsletter for Child Advocacy Centers



A message from CVSSD Crime Victims' Compensation Program

Welcome to our quarterly newsletter for CACs.

In these newsletters, we share program updates and reminders. Please reach out if you have suggestions for future editions.

Thank you for helping families apply for Crime Victims' Compensation (CVC). You are an important partner in helping to reduce the impact of crimes on families.

New CVC webpage just for CACs

We created a webpage specifically for CACs where you will find resources for CVC, all in one place. You will find job aids for the CVC portal, information about training, and links to our materials. Be sure to visit the [CVC CAC webpage](#).

Frequently Asked Question

What if I am not able to get the application signed?

We know that sometimes you cannot get an application signed. This happens if the parent or guardian refuses services or is the possible offender, or when DHS has custody of the child.

When this happens, use the **“no signature” billing form** which is available in the [CVC Portal](#). When we receive this form, we can reimburse your center for the services you provided.

Program Updates

If you have not received the updated **CVC for CACs brochure**, please let us know how many English and Spanish brochures you would like by contacting [Sherree Rodriguez](#).

Remember...

When discussing benefits...

- To qualify for CVC benefits, the crime must have occurred in Oregon.
- Parents and caregivers of a child who experienced physical or sexual abuse may qualify for CVC’s family counseling benefit.
- Counseling must focus on the child’s abuse and educating the caregiver about trauma, symptoms children may experience and tools they can use to help their child heal.
- Parents and caregivers should contact us for more information about this benefit.
- We typically approve or deny applications within 60 to 90 days and notify the victim in writing of our decision.

When submitting an application...

- Include a report from the medical assessment and/or forensic interview or a [Disclosure/Non-Disclosure Form](#). CVC cannot make a decision on a claim without a report.
- If the applicant does not sign the application electronically, they will need to sign a printed copy of the [Information Release \(Spanish version\)](#). Once we have received the application and created a claim number, you will need to upload the release to the portal.
- Tell us if your center has applicants sign their application electronically. Once we have that information, we will stop requesting signature pages from your center.
- Some centers create a single CVC Portal account (using a generic work email) for use by everyone in the office. This means everyone in the office has access to applications sent by anyone in the center. We support this approach.

CVC Training

Please make sure that you have completed the [Crime Victims' Compensation for Child Advocacy Centers training](#) within the last two years.

Have you taken CVC training, but still have questions about how the program works? Send an email with your questions to cvssd@doj.state.or.us and it will be routed to the appropriate staff.

CVC Contact Information:

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Our preferred method of contact is cvssd@doj.state.or.us