



For Providers: Oregon's Bias Response Hotline

An overview of select services offered on the Hotline

Note: This document is a brief overview for advocates and victim service providers to obtain select information about the services offered on the Bias Response Hotline. It is not intended for victims, witnesses, or community members.

Oregon Department of Justice's

CIVIL RIGHTS UNIT



Oregon DOJ's Bias Response Hotline

Oregon's statewide, confidential hotline for victims and witnesses to receive support and learn about their options in the aftermath of a hate crime or bias incident



1-844-924-BIAS (2427)

We Accept All Relay Calls

Interpretation in 240+ languages



StandAgainstHate.Oregon.gov

Web portal

or

Chat in English, Spanish,
Arabic, Tagalog

What Happens on the Hotline

We have a specific webpage [dedicated to victims and witnesses, explaining in detail what happens on the Hotline](#)

- Belief, support, and validation
- Person-centered approach
- Emotional support/ crisis intervention
- Resource referral and navigation services
- Explore options for next steps
- Case management



Bias Response Hotline Process

Informed Consent



Date, Location, Identity



What occurred?



Survivor's Perception of Intent and Impact of the Offense



Safety planning



Support options



Next Step Options



Ongoing support including systems navigation and case management

Additional Legal Options

Civil Rights

Sanctuary Law

Civil Protective Orders

Address Confidentiality
Program

Evictions and breaking
lease

Lawsuits

Crime Victims'
Compensation
Program

Local or Federal Law
Enforcement

Workplace Protections,
Paid Leave Oregon

Bias Response Hotline Key Resource



BIAS RESPONSE EMERGENCY FUND

Bias Response Hotline

1-844-924-BIAS (1-844-924-2427)

Monday - Friday 9am-5pm

Report online at

StandAgainstHate.Oregon.gov

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The emergency fund is a limited resource to assist victims of bias crimes or bias incidents in their recovery. Applications for up to \$1,000 in financial assistance must be submitted to the Bias Response Hotline within 90 days of occurrence of the bias incident/bias crime.

- ✓ Security Measures
- ✓ Property Repairs
- ✓ Relocation Assistance
- ✓ Utilities Assistance
- ✓ Pet Boarding
- ✓ Interpretation Costs



Fondos de Emergencia de Respuesta al Prejuicio

Línea Directa a la Respuesta al Prejuicio

1-844-924-BIAS (1-844-924-2427)

Lunes - Viernes 9am - 5pm

Reporte en línea

StandAgainstHate.Oregon.gov

Los fondos de emergencia son recursos limitados para ayudar a las personas recuperar después de ser víctimas de un crimen o incidente de prejuicio. Para acceder estos recursos tendrá que pedir la solicitud en la línea directa no más de 90 días después del incidente/crimen. El límite de los fondos no puede exceder más de \$1,000. Los fondos se pueden usar para:

- ✓ Medidas de seguridad
- ✓ Asistencia de reubicación
- ✓ Reparaciones de propiedades
- ✓ Pago de utilidades
- ✓ Embarque de Mascotas
- ✓ Costos de Interpretación

Aceptamos todas las llamadas de transmisión
Interpretación disponible en más de 240 idiomas