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## Organizational Context

### Background

- **We are committed to the success of underserved youth, adults, and families.**
- POIC provides the highest quality services in Education, Employment & Training, Community Safety, and Family & Wellness throughout greater Portland.
- **Founded in 1967**, POIC has evolved from a community-based training center into a comprehensive organization offering education, employment training, and culturally specific wrap-around services.
- **Currently serving over 3,000 individuals annually**, POIC provides high-quality services in Education, Employment & Training, Community Safety, and Family & Wellness.



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## Portland Opportunities Industrialization Center

### Healing Hurt People

**HHP Launch:** Started in 2013 with Cascadia Behavioral Healthcare.

**Transition:** Moved to POIC in 2018, partnering with Legacy Emanuel Hospital.

**Focus:** Reducing community violence through hospital referrals at the bedside.



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## Healing Hurt People

### Evidence Based Best Practices

- 4 Hour Window
- Trauma Informed Care
- Intensive Case Management



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## Healing Hurt People

### Credible Messengers

- Lived Experience
- Build Trust
- Influence



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## Healing Hurt People

### Services Provided

- **Trauma-Informed Care:** Focuses on addressing adversity to break the cycle of violence.
- **Relocation Services:** Supports temporary/permanent moves.
- **Therapy & Recovery Referrals:** Provides access to culturally responsive therapy.
- **Family Support:** Food needs, relocation, counseling, mentoring, and children's support.
- **Transition & Recovery:** Job readiness, education (GED, college connections), and trade work referrals.

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## Healing Hurt People

### Desired Outcomes

- Reduction in Retaliatory Violence
- Reduction in Arrest & Rearrest
- Reduction in Revictimization
- Reduction in repeat emergency room visits
- Reduction in the development of Acute Stress and Post Traumatic Stress Disorder

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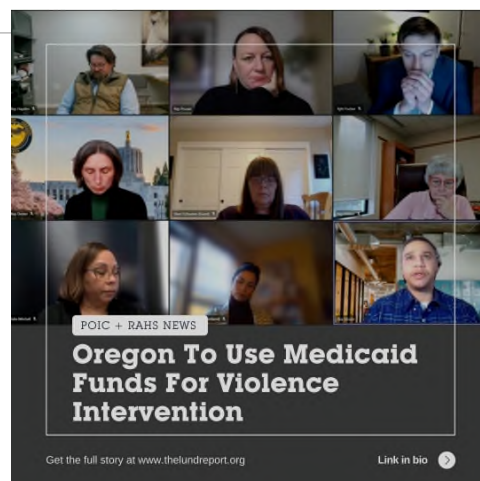
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## Healing Hurt People

### Medicaid

- Medicaid Billing for Hospital Violence Intervention
- Officially Started Billing March 2025



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## Healing Hurt People

### 2025 Year to Date Impact

**27 hospital responses** (OHSU: 17, Emanuel: 10)

**35 high-risk clients** served monthly; 100% now enrolled in **18-month model**

- 9 client enrolled in trauma therapy
- 9 relocations,
- 8 families supported

**2 GED enrollments, 2 in college, 2 in pre-apprenticeships**

## Healing Hurt People

### Stop the Bleed

- Opportunity to train staff and community members in life-saving bleeding control techniques.
- Enhance trauma-informed response at hospital and street-level interventions.
- Supports violence prevention through empowerment and preparedness.





## Healing Hurt People

### PhotoVoice

HHP staff participated in a **Photovoice project** facilitated by OHSU, centered on the theme **“Journeys.”**

Staff met twice a month to share photographs capturing personal, professional, and community experiences.

These sessions:

- Reflective conversations about their work, challenges, and growth.
- Strengthened team cohesion and deepened understanding of their impact.
- Provided a space for connection, storytelling, and healing.
- Now planning how to present the final collection to the community to honor the narratives and insights captured.

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## Community Safety

### Strategies & Teams



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## Community Safety

### Intensive Case Managers

- Supports young adults at highest risk of gun violence through long-term mentorship and trust-building
- Focuses on behavior change, desistance from violence, and connection to education and employment
- Provides consistent case planning, safety strategies, and client advocacy
- Collaborates with schools, probation, and community partners for holistic support
- Promotes personal responsibility, safety, and long-term stabilization

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## Community Safety

### Trauma and Violence Impacted Families

- Acts as the central point of contact for families impacted by trauma and violence
- Delivers emergency assistance including funerals, relocations, and basic needs
- Coordinates directly with law enforcement, funeral homes, and service providers
- Ensures families are connected to long-term services and trauma-informed care
- Provides compassionate support during high-stress periods and strengthens protective networks

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## Community Safety

### Street Level & Transit Outreach

**Street-Level Outreach:** Builds trust with high-risk youth and families in neighborhoods through visible, consistent presence

- Offers mediation, support during school events, and positive engagement through community activities
- Connects individuals to education, employment, housing, and recovery services

**Transit Outreach (TriMet):** Supports riders on buses and trains

- Provides crisis de-escalation, substance use support, and direct referrals to mental health and housing resources
- Enhances public safety and builds trust with riders and community partners through trauma-informed engagement

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## Community Safety

### Mental Health ER

- Promotes wellness through **routine check-ins**, peer support, and flex days
- After major incidents, **team huddles** are held within 24 hours with trauma therapists
- Offers **1:1 therapy sessions** and creates individualized support plans
- **Mandatory time off** ensures recovery before return to work
- Ongoing **wellness monitoring** and mental health accommodations provided



**VICARIOUS TRAUMA**

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## Community Safety

### 2025 Year to Date Impact

**65 high-risk clients** served

**14 relocations** and **17 families** supported through crisis care

**700+ community engagements**

**6 clients** advanced education: GED, college, or pre-apprenticeship

**3 youth** newly enrolled at RAHS through outreach support

**5 clients** secured employment; **27 support plans** completed

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## Community Safety

### Peer to Peer Mentors

Downtown Portland has seen a sharp rise in violence and deaths among individuals experiencing homelessness, with overdose rates, assaults, and transportation-related fatalities reaching record highs.

**Downtown Peer-to-Peer Mentor Program**—an initiative grounded in the **credible messenger model** to directly support this vulnerable population through mentorship, stability planning, and consistent engagement.



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## Community Safety

### Community Safety Worker Model

- Led by POIC+RAHS to professionalize violence prevention as a recognized career
- Two-year program with 200 hours of coursework across 4 modules
- Combines training with full-time frontline work in violence prevention
- Designed for credible messengers
- Creates a career pathway with livable wages in community safety



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# Q & A

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