

Child Support and Your Safety



CHILD SUPPORT AND YOUR SAFETY



OREGON
CHILD SUPPORT
PROGRAM

Child Support and Your Safety

Get the support you need,
confidently and safely.

Protecting Your Information

We have options available to protect you and your information. If you have safety concerns related to your case, you can request:

- » **Claim of Risk:** If you think you or the child could be harmed, this option will keep your personal information protected while we help you get child and medical support.
- » **Address Confidentiality Program (ACP):** If you're a victim of domestic violence, stalking, and other crimes, you may be eligible for this free service, which provides participants with a substitute address, doj.state.or.us/acp.
- » **Good Cause:** If pursuing child support poses a risk to you or your child, you can request to close your case for "good cause."



Genetic Testing

A genetic test may be required to establish parentage. You can schedule your testing at a different time and location than the other parent.

We offer free genetic testing services. For more information, visit OregonChildSupport.gov/parentage.

Meetings and Hearings

- » We never require parents to meet in person at our office.
- » We offer phone and video conferencing options for meeting separately from the other parent.
- » If you need to go to court to work out the details of your child support order, safety measures can be taken at the courthouse.

Safety Measures at Court

Any of the following measures may be available for hearings. If you have questions or want assistance planning for your safety in court, connect with a domestic violence advocate (see advocate resources below) or contact the courthouse directly. You can find contact info at Courts.Oregon.gov/courts.

- » **Request Law Enforcement:** You can call the courthouse to request a deputy be present in the courtroom.
- » **Post-Hearing Safety:** You can ask the judge to keep the other parent in the courtroom until you leave or arrange for a deputy to escort you to your vehicle.

- » **Waiting Areas:** While separate waiting areas may not always be available, protection orders can require distance between you and the other parent, which the court can help enforce.
- » **Remote Attendance:** Courts may allow attending hearings via phone or video. Submit a written motion detailing your concerns to the court.
- » **Support Person:** If the court allows, you can bring a support person or advocate to your hearing.

You can update your safety needs at any time for any reason, even if you've already told Oregon Child Support Program employees you did not have safety concerns. We understand things change, and we are committed to helping you stay safe.

If you need to talk to someone immediately about safety, call the **National Domestic Violence Hotline at 800-799-7233** or the **StrongHearts Native Helpline at 844-7NATIVE**. Highly trained advocates are always available to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of a relationship.

The Oregon Coalition Against Domestic and Sexual Violence provides a list of shelters, advocacy, and legal assistance programs in all parts of Oregon at [OCADSV.org/find-help](https://www.ocadsv.org/find-help).

Resources

Oregon Child Support Program

OregonChildSupport.gov

For more information, including
Frequently Asked Questions about
child support and safety, visit

OregonChildSupport.gov/DVFAQs

Safety Resources

OregonChildSupport.gov/DV

Oregon Crime Victim and Survivor Services

doj.state.or.us/crime-victims

Family Violence, Office of Child Support Enforcement (OCSE)

*acf.hhs.gov/css/child-support-
professionals/working/family-violence*





OregonChildSupport.gov
800-850-0228

