



By Email

October 26, 2026

Mr. C.J. Mahoney
Chief Legal Officer
Meta Platforms, Inc.

Re: *Legitimate Election-Related Activity on Meta Platforms*

Dear Mr. Mahoney:

The undersigned 14 State Attorneys General write with urgency regarding Meta (the Company)'s actions to protect legitimate election-related activity on its platforms in light of its October 17, 2026, suspension of the No Kings Coalition's Instagram account. This suspension occurred at the height of the coalition's organized and widely promoted efforts to support early voting on October 17. While the Company has admitted the suspension was erroneous, it has not detailed the steps it intends to take to prevent such actions going forward. We ask that you promptly provide an explanation of how Meta intends to protect legitimate political activity during this critical period before, during and after the November 3 election, and beyond.

Ensuring communications platforms like Meta remain open for robust political speech is particularly critical during election cycles. The Company has stated that its automated tool for monitoring automated intelligence (AI) flagged the use of a Claude AI agent via the No Kings account and incorrectly interpreted it to be illicit "bot" activity that violated Company policies. This explanation suggests that Meta is unable to differentiate between legitimate political activity and "bot" activity that harms users. This is particularly concerning given the proliferation of AI agents marketed to consumers, including by Meta, as compatible with social media accounts.

Please respond to the following questions no later than Thursday, October 29:

1. With respect to the No Kings Coalition Instagram account:
 - a. Explain, in further detail than the Company has provided thus far, why the account was suspended, including describing with specificity the Claude tool the Company reports was detected;
 - b. Describe how and at what time Meta became aware of the suspension and what steps the Company took to rectify the error;

- c. Describe whether and in what specific capacity human reviewers or other human actors were involved in suspending and in restoring the account, including administrator access.
2. Describe the Company's policies and procedures related to the suspension of accounts based on the volume of activity related to the account, including the roles of both automation and humans.
3. Identify any other legitimate election-related accounts that were suspended or otherwise made unavailable on Instagram or Facebook during this election cycle.
4. Provide a detailed description of the efforts the Company is making to ensure legitimate political activity, including via the use of AI agents, is distinguished from harmful "bot" traffic going forward.
5. Provide a detailed description of how the Company is maintaining and publicizing a method of redress for users whose accounts are unjustly suspended and ensuring challenges to account suspensions are expeditiously reviewed and restored where appropriate.

Sincerely,



WILLIAM M. TONG
Connecticut Attorney General



LETTIA A. JAMES
New York Attorney General



ROB BONTA
California Attorney General



BRIAN L. SCHWALB
District of Columbia Attorney General



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