Oregon Department of Justice
Crime Victim and Survivor Services Division
Every victim, every crime, every right, every time.

Silver Rail Elementary School Incident Frequently Asked Questions (FAQ)

Who is eligible for CVC benefits?

- Anyone who was present at Silver Rail Elementary School during the incident.
- Anyone who was killed or injured during the incident.
- Anyone who assisted in preventing the incident or in the apprehension of the perpetrator.
- Anyone who was enrolled or employed at Silver Rail Elementary School.

What benefits may be available through CVC?

Depending on your individual circumstances, CVC may help with eligible expenses such as:

- Counseling and mental health treatment
- Medical treatment related to physical injuries
- Lost wages
- Other benefits authorized under CVC statutes and rules

CVC is generally the payer of last resort. Depending on the benefit requested, other available resources may need to be used before CVC can pay eligible expenses, including:

- Health insurance (including OHP)
- Paid Leave Oregon (PLO) or employer-sponsored leave plans
- Workers' compensation

The resources that apply will vary depending on the claimant's circumstances.

What do I need to know about the medical/counseling benefit?

- Medical and counseling expenses are available up to $20,000 per claim and are a shared benefit.
- Counseling providers must be appropriately licensed.
- If you have trouble accessing services through your insurance, please discuss your situation with your assigned claims examiner.

What if my child or family member was present during the incident?

- An application must be submitted for the child or family member who was present during the incident.
- The medical and counseling benefit available through the child or family members application may cover counseling for the child, parents/guardians and family members impacted by the incident.

What do I need to know about loss of earnings benefits?

Staff or faculty

- Information regarding equivalent paid leave benefits can be found at American Fidelity Leave Support or by contacting Todd.Wells@americanfidelity.com.
- Workers' compensation may be a prior resource.

Parents or guardians

- Up to $5,000 may be available for loss of earnings.
- This benefit is intended to assist a parent or guardian who must miss work to care for a child recovering from the effects of the incident.
- Paid Leave Oregon or an employer sponsored leave plan may be a prior resource.

How do I apply for CVC benefits related to this incident?

- Online Application Portal
- Webpage with quick link to Emergency Application
- PDF Application

Who can I contact if I have additional questions?

If you have an open claim:

Please contact your assigned examiner directly.

Victims and family members:

- Email: CVSSD@doj.oregon.gov
- Phone: 503-378-5348

Providers:

Email: providerinquiries@doj.oregon.gov