Oregon Department of Justice
Crime Victim and Survivor Services Division
Every victim, every crime, every right, every time.

Silver Rail Elementary School Incident Frequently Asked Questions (FAQ)

Who is eligible for Crime Victims Compensation (CVC) benefits?

Direct Victims:

- Anyone who was present at Silver Rail Elementary School during the incident.
- Anyone who was killed or injured during the incident.
- Anyone who was enrolled or employed at Silver Rail Elementary School.
- First responders responding to the incident
- School administrators and others who participated in the emergency response – providing death notifications, planning and assisting in property return, etc.

Indirect Victims:

- Educators, administrators, community members indirectly impacted by the trauma of the incident, despite not being directly involved in the event or response.

What benefits may be available through CVC?

Direct victims and their families are eligible for the following:

- Counseling and mental health treatment up to $20,000 total for the family
- Medical treatment related to physical injuries
- Lost wages. See "What do I need to know about loss of earnings benefits?" below for eligibility and benefit details.
- Rehab: massage, acupuncture, etc. up to $4,000 for the family
- Other benefits authorized under CVC statutes and rules

Indirect victims:

- Counseling benefits up to $5,000

CVC is generally the payor of last resort. If an applicant has insurance, CVC will work with the applicant to utilize insurance or other benefits when possible. If a medical or counseling provider does not take insurance, CVC will cover those qualified expenses.

For adult direct victims seeking loss of earnings above $5,000, other resources will need to be used before CVC can pay for eligible loss of earnings claims, specifically:

- Paid Leave Oregon (PLO) or employer-sponsored leave plans

- Workers' compensation

What do I need to know about the medical/counseling benefit?

- Medical and counseling expenses are available up to $20,000 per claim and are a shared benefit.
- Counseling providers must be appropriately licensed.
- If you have trouble accessing services through your insurance, please discuss your situation with your assigned claims examiner.

What if my child or family member was present during the incident?

- An application must be submitted for the child or family member who was present during the incident.
- The medical and counseling benefit available through the child or family members application may cover counseling for the child, parents/guardians and family members impacted by the incident.

What do I need to know about loss of earnings benefits?

Staff or faculty

- Information regarding equivalent paid leave benefits can be found at American Fidelity Leave Support: https://info.americanfidelity.com/or-leave-support, or;
- by contacting Todd.Wells@americanfidelity.com.
- Workers' compensation may be a prior resource.
- Additional loss of earnings benefits may be available after applicable prior resources have been used.

Parents or guardians

- Up to $5,000 may be available for loss of earnings.
- This benefit is intended to assist a parent or guardian who must miss work to care for a child recovering from the effects of the incident.
- Paid Leave Oregon or an employer sponsored leave plan may be a prior resource.
- **How do I apply for CVC benefits related to this incident?**
- Online Application Portal: https://justice.oregon.gov/victims/compensation/
- Webpage to Emergency Application: https://www.doj.state.or.us/crime-victims/

- PDF Application: https://www.doj.state.or.us/wp-content/uploads/2026/10/Emergency-Application-.pdf

Who can I contact if I have additional questions?

If you have an open claim:

Please contact your assigned claims examiner directly.

Victims and family members:

- Email: CVSSD@doj.oregon.gov
- Phone: 503-378-5348

Health Providers:

Email: providerinquiries@doj.oregon.gov

Phone: 503-378-5348